



**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

## MEMORANDUM

**TO:** Valued EVV Providers

**FROM:** El Paso Health

**DATE:** 01/08/25

**RE:** EVV PSO Operational Readiness Review (ORR) Sessions Updates

Texas Medicaid & Healthcare Partnership (TMHP) has published the Proprietary System Operator (PSO) ORR 2025 Onboarding schedule and the new [PSO Onboarding Standard Process Overview and Timeline \(PDF\)](#) to the [TMHP EVV webpage](#).

HHSC encourages program providers and financial management services agencies (FMSAs) who wish to become a PSO to submit a Proprietary System (PS) Request Form. The PS Request Form can be submitted at any time. Refer to the, [Accessing the EVV Portal for Program Providers and FMSAs job aid](#), for more information.  
[Email the TMHP EVV PSO for questions.](#)

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at [ProviderRelationsDG@elpasohealth.com](mailto:ProviderRelationsDG@elpasohealth.com).